



52nd NAPCRG Annual Meeting - Students, Residents, and Fellows Call For Papers

Submission Id: 7032

Title

Sustain and scale an innovation for elders' transitions of care: a case study with sequential mixed methods

Submitted Category

Students, Residents, or Fellows Poster On Research In Progress

Accepted Category

Students, Residents, or Fellows Poster On Research In Progress

Presenters

Laetitia Bert, MPH, M.G.S.S., M.Sc.S., B.Sc.Soc. - SUBMITTER, LEAD PRESENTER

Nathalie Germain, BA, MSc - CO AUTHOR

Patrick Archambault, MD, FRCPC, MSc - CO AUTHOR

Abstract

CONTEXT: As Québec's population ages, sustaining and scaling innovations designed to facilitate the transitions between different care services for older adults is a growing challenge to the efficiency of the healthcare system and equitable access to care. Care transitions impact the health and quality of life of both patients and their entourage. There remains a gap between the implementation of these innovations and their sustainability and scaling. This gap wastes resources, energy and skills. **OBJECTIVE:** We explored barriers and facilitators of scaling and sustaining an innovation improving transitions of care for this population: the continuous quality improvement project on care transitions for older adults with major neurocognitive disorders (CoMPAS+TNCM), based on inter-organizational workshops. **STUDY DESIGN AND ANALYSIS:** The scaling and sustaining process was informed by a case study with sequential mixed methods. First, a quantitative questionnaire about the barriers and facilitators to the sustainability and scaling of this innovation served as a basis for qualitative data collection with individual and group interviews in a second stage. A theoretical framework mobilizing renewed neo-institutional theories and structuration theory framed our analyzes. **SETTING OR DATASET:** For the first study environment, we analyzed 17 questionnaire responses, 2 group interviews, and 15 individual interviews. **POPULATION STUDIED:** The respondents are members of the steering committees of the innovation studied and participants of the workshops. **INSTRUMENTS:** We used the NHS Sustainability Model, and the Innovation Scalability Self-administered Questionnaire (4th edition). **OUTCOME MEASURES:** Barriers and facilitators on the scaling and sustaining of the innovation. **RESULTS:** Preliminary results suggest that lapses in communication, turnover in healthcare workers and organizational restrictions are barriers and the project's relevance, stakeholders' expertise, caregiver-partners, and the topic as an ever-pressing social issue are facilitators. **EXPECTED OUTCOMES:** Results will contribute to describing and improving the processes involved in sustaining and scaling innovation in health care and help bridge the gap between theory and practice in this field. It may also be used to develop tailor-made, evidence-based recommendations to improve care transitions for complex older-adult cases.

Select the statement below that applies to you:

I acknowledge that I am a student, resident, or fellow.

First Objective: On completion of this session the participants should be able to...

explain why sustainability and scaling need to be considered when implementing health innovations.

Second Objective: On completion of this session the participants should be able to...

identify and describe the specifics of trans-organizational health innovations regarding sustainability and

scaling.

Priority 1

Healthcare Services, Delivery, and Financing

Priority 2

Geriatrics

Priority 3

Health Care Disparities

Study Design 1

Mixed methods research

Study Design 2

Dissemination and implementation research

Is your research directly applicable and able to be immediately incorporated into clinical practice?

Yes

Are you a first-time abstract submitter for the NAPCRG annual meeting?

No

The undersigned Author further represents that they have the authority to grant the rights described in the above paragraph.

Yes